



Rashad Ewing

Cloud Architect



An automation superhero that flies around the world to automate one manual process at a time. If you have any manual processes that you are running, have no fear because automation man is here! Automating is the game. Rashad Ewing is the name.

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WORK EXPERIENCE

Cloud Operations Architect

2ndWatch

2021 - Present

Dallas, Texas

Achievements/Tasks

- Create custom CI/CD pipelines using AWS CodePipeline
- Develop custom automation using Lambda or ECS
- Provide vulnerability management and remediation via Alert Logic
- Maintain, secure and create S3 buckets and policies.
- Troubleshoot and configure complex virtual networks using VPCs, VPNs, VPC Peering, Transit Gateway, security groups and subnets
- Design and implement serverless applications
- Manage highly complex AWS Organizations with multiple accounts
- IAM security audits and management
- Create custom CloudFormation templates

AWS Cloud Engineer III

Rackspace Technology

2018 - 2021

Austin, Texas

Achievements/Tasks

- Provide customer support via chat and phones
- Create and maintain highly available RDS environments using read replicas, multiple AZs and etc
- Build and maintain custom Cloud Formation Templates.
- Configure and design highly redundant server environments using Auto scaling, ALBs, NLBs and ELBs.
- Maintain, secure and create S3 buckets and policies.
- Assist customers with migrating their physical architecture to a virtual environment
- Windows and Linux support for EC2 instances
- Maintain EBS Snapshots, AMIs and Instance updates
- Create custom AWS scripts using AWS CLI and PowerShell

Cloud Support Associate

Amazon Web Services

2016 - 2018

Dallas, Texas

Achievements/Tasks

- Troubleshoot and configure complex virtual networks using VPCs, VPNs, VPC Peering, security groups and subnets
- Provided remote support using tools like Bomgar to help fix complex issues
- Configure and design highly redundant server environments using Auto scaling and ELBs.
- Troubleshoot Active Directory, IIS and other Windows Server Roles
- Assist customers with migrating their physical architecture to a virtual environment
- Windows support for EC2 instances



CERTIFICATIONS

AWS Certified Solutions Architect - Professional

Expiration Date: May 01, 2026

AWS Certified DevOps Engineer - Professional

Expiration Date: May 21, 2026

AWS Certified Advanced Networking - Specialty

Expiration Date: August 27, 2026

AWS Certified Security - Specialty

Expiration Date: June 25, 2026

AWS Certified Database - Specialty

Expiration Date: August 07, 2026

[Click here to view all certifications](#)



EDUCATION

Master's Degree,
Information Technology
Florida State University

2012 - 2014

Bachelor's Degree,
Information Technology
Florida State University

2006 - 2010



SKILLS

Python CloudFormation
Terraform CI/CD PHP
Lambda VPC EC2
ECS S3 API Gateway
Bash Powershell Git
Security CloudFront RDS



WORK EXPERIENCE

Windows and Unix System Administrator

Intel Corporation

2015 - 2016

Portland, Oregon

Achievements/Tasks

- Install, configure and maintain Windows and Linux servers
- Maintain and update workstation and server configurations by insuring all patches and service packs are current
- Provided remote support
- Properly track, document and verbally communicate problems, resolutions and action items to customers and systems staff using internal ticketing system
- Active Directory, IIS administration
- Support multiple locations
- Create, maintain and update internal websites using multiple languages
- Update internal applications using C#

Technical Analyst

OpenText

2013 - 2015

Tallahassee, Florida

Achievements/Tasks

- Install, configure and maintain multiple servers
- Maintain and update workstation and server configurations by insuring all patches and service packs are current
- Remote support
- Install, configure and maintain multiple virtualization environments. Using VMware, ESXI and Citrix XenServer
- Properly track, document and verbally communicate problems, resolutions, and action items to customers and systems staff using ticketing system ITSM
- Active Directory, DNS and IIS administration
- Microsoft SQL Server administration
- Support multiple locations

IT Support Specialist

Florida State University

2010 - 2013

Tallahassee, Florida

Achievements/Tasks

- Maintain and update workstation configurations by insuring all patches and service packs are current
- Maintain, update and develop web pages via user requests
- Insures virus definitions are current on network PCs
- Prioritize workflow based on urgency and customer knowledge
- Properly track, document and verbally communicate problems, resolutions, and action items to customers and systems staff
- Active Directory administration
- Asset management purchasing and inventory
- Support multiple locations